

Access performances and information

2016



BOX OFFICE

01332 255800 | derbylive.co.uk |



At Derby LIVE, we believe that theatre-going should be accessible to all, and have a strong commitment to making this happen. Please let us know if there's anything we can do to improve your experience with us.



British Sign Language (BSL) Interpreted Performances

Please let the Box Office know where you would like to sit - directly in front of the signer or on the opposite side, looking across the stage/action.



Audio Described Performances

Free touch tours take place 75 mins before audio described performances, with the chance to familiarise yourself with the set and costumes.



Relaxed Performances

Designed and adapted for customers with a wide range of disabilities and those on the autistic spectrum. They have a less formal, more supportive atmosphere in order to reduce anxiety levels.



Captioned Performances

Words appear on screens either side of the stage right as they are spoken, ideal for those who are deaf, hard of hearing or just like to read along.



Infra-red Hearing System

An infra-red sound system is available in all of our venues. Please let the Box Office know when you book, as the system only works in certain areas. Headsets and hearing aid attachments are available for your free use, just ask the Duty Manager.



Accessible Venues

Most public areas of the Guildhall Theatre and Derby Arena are wheelchair accessible and have accessible toilets. Wheelchair spaces are available in all theatres, please let the Box Office know when you book.



Assistance Dogs

Assistance dogs are welcome at all venues. Please let the Box Office know when you book or at least 24 hours before the performance.

Other formats

The Derby LIVE brochure is available in large print, Braille and on audio CD. You can also view it online at www.derbylive.co.uk. To request another format or for a full access guide, contact Box Office.

Essential Companion Scheme

We offer a free ticket to customers who need someone with them to assist with mobility or guidance. You need to apply to join the scheme (as an individual or as an organisation). Application forms are downloadable from our website or you can request one from the Box Office.

The Very Magic Flute

Guildhall Theatre

£8

Meet a lost Prince chased by a dragon, a mysterious Queen of the Night, a kidnapped Princess, a lonely Bird-Man, and don't forget the Magic Flute and Bells. Suitable for ages 3 and above.

Fully Integrated Sign Language, suitable for both deaf and hearing audiences

Fri 3 Jun, 2.30pm

Cinderella

Derby Arena

£11.25 - £30.25

Along with Cinderella's best buddy Buttons and the magical Fairy Godmother pantomime goers will join the journey to escape the misery of her diva sisters and find true love in the arms of a dashing Prince. For Christmas 2016 there will be dazzling new sets & costumes, hilarious comedy, fabulous music and dance routines, lots of audience participation and fun for all the family.

BSL Interpreted performances Thu 8 Dec, 10:15am, Sat 10 Dec, 7:30pm, Tue 27 Dec, 6pm, Mon 2 Jan, 2pm

Audio Described performances Wed 14 Dec, 2pm, Sat 31 Dec, 2pm and Mon 2 Jan, 2pm

Captioned performances Fri 30 Dec, 2pm and 7pm

Relaxed performance Thu 29 Dec, 2pm

Contact Us

Captain Sprout and the Christmas Pirates

Guildhall Theatre

£11 - £13

Forget Scrooge's Bah Humbug, forget the Grinch, when pirates decide that Christmas is not happening there is no stopping them. And with Captain Sprout at the helm every land lubber better batten down the hatches and hide behind their cushions. Who can save the us from Captain Sprout and the Christmas Pirates?

BSL Shadow Interpreted performance Fri 9 Dec, 10:30am, Wed 14 Dec, 1:30pm, Sat 17 Dec, 2:30pm and Wed 28 Dec, 11am

Audio Described performance Sat 17 Dec, 11am and Tue 27 Dec, 2:30pm

Relaxed performance Sat 11 Dec, 2:30pm

Telephone: **01332 255800**

Typetalk: **18001 01332 255800**

Online: **www.derbylive.co.uk**

Ticket sales: **boxoffice@derby.gov.uk**

General enquiries: **derbylive@derby.gov.uk**

Scene & Sound

Scene and Sound offer a comprehensive guide to access facilities and performances across the East Midlands and beyond. Visit their website www.sceneandsound.co.uk, find them on Facebook or follow them on Twitter.