

# Access performances and information

2019



SALES & INFORMATION

01332 255800 | [derbylive.co.uk](http://derbylive.co.uk) |



Derby City Council

At Derby LIVE, we believe that theatre-going should be accessible to all, and have a strong commitment to making this happen. Please let us know if there's anything we can do to improve your experience with us.



### **British Sign Language (BSL) Interpreted Performances**

Please let the Sales and Information Centre know where you would like to sit - directly in front of the signer or on the opposite side, looking across the stage/ action.



### **Audio Described Performances**

Free touch tours take place 75 mins before audio described performances, with the chance to familiarise yourself with the set and costumes. Please pre-book your tour with the Sales and Information Centre in advance.



### **Relaxed Performances**

Designed and adapted for customers with a wide range of disabilities and those on the autistic spectrum. They have a less formal, more supportive atmosphere in order to reduce anxiety levels.



### **Captioned Performances**

Words appear on screens either side of the stage right as they are spoken, ideal for those who are deaf, hard of hearing or just like to read along.



### **Infra-red Hearing System**

An infra-red sound system is available in all of our venues. Please let the Box Office know when you book, as the system only works in certain areas. Headsets and hearing aid attachments are available for your free use, just ask the Duty Manager.



### **Accessible Venues**

Most public areas of the Guildhall Theatre and Derby Arena are wheelchair accessible and have accessible toilets. Wheelchair spaces are available in all venues, please let the Sales and Information Centre know when you book.



### **Assistance Dogs**

Assistance dogs are welcome at all venues. Please let the Sales and Information Centre know when you book or at least 24 hours before the performance.



### **Shadow Interpreted Performances**

The traditional set up of sign-interpreted performances keeps interpreters off to one side of the stage and means that audience members who are hard of hearing, have to choose whether to watch the action on stage or the professional interpreter on the side.

For this reason, an alternative approach to sign language in the theatre is shadow interpreting, in which interpreters stay on the stage rather than off to the side. By incorporating interpreters into the performance itself, theatres aim to provide a more seamless experience for the entire audience.

## Christmas Lights Switch-on

Market Place

Free

Enjoy a variety of entertainment on the Market Place stage, leading up to the big switch-on event around 6pm.

**BSL Sign Interpreted performance:** Sat 16 Nov, from 3:30pm



## Peter Pan

Derby Arena

**£32.75 - £14.75 - Early bird save £2** book by 31 Oct

Join us for an awfully big adventure this Christmas as a brand new swashbuckling pantomime sets sail for Derby Arena.

Back by popular demand, Best Dame nominee MORGAN BRIND, Emmerdale and Coronation Street's BILL WARD as Captain Hook and KATRINA BRYAN from CBeebies' Nina and the Neurons and Molly & Mack as Tinker Bell.

Peter, Tinker Bell, Wendy and a very odd looking woman, who refuses to grow up, are in for a high-flying action-packed adventure. The lost boys and musical mermaids will take on some very potty pirates and the most dastardly villain of them all – Captain Hook!

### **BSL Interpreted performances:**

Thu 12 Dec, 10am, Sat 21 Dec, 6:30pm, Sat 4 Jan, 1:30pm

### **Audio Described performances:**

Fri 13 Dec, 7pm, Sat 21 Dec, 1:30pm, Sun 29 Dec, 1pm

### **Captioned performances:**

Sun 29 Dec, 1pm and 6:30pm

### **Relaxed performances:**

Wed 18 Dec, 1:30pm, Mon 30 Dec, 1pm



# Contact Us

## Essential Companion Scheme

We offer a free ticket to customers who need someone with them to assist with mobility or guidance. You need to apply to join the scheme (as an individual or as an organisation). Application forms are downloadable from our website or you can request one from the Sales and Information Centre.

Telephone: **01332 255800**

Typetalk: **18001 01332 255800**

Online: **[www.derbylive.co.uk](http://www.derbylive.co.uk)**

Ticket sales: **[boxoffice@derby.gov.uk](mailto:boxoffice@derby.gov.uk)**

General enquiries: **[derbylive@derby.gov.uk](mailto:derbylive@derby.gov.uk)**

## Other formats

The Derby LIVE brochure is available in large print, Braille and on audio CD. You can listen to our audio guide on [www.derbylive.co.uk](http://www.derbylive.co.uk). To request another format or for a full access guide, contact Box Office.

## Scene & Sound

Scene and Sound offer a comprehensive guide to access facilities and performances across the East Midlands and beyond. Visit their website [www.sceneandsound.co.uk](http://www.sceneandsound.co.uk), find them on Facebook or follow them on Twitter.